



# LIBERTY EXPRESS

## KEEPING YOU CONNECTED TO YOUR COMMUNITY

### HANDI-TRANSIT SERVICES

Our Handi-Transit Bus is operated in partnership by the Town of Blind River and AJ Bus Lines.

Reliable drivers provide door-to-door accessible transportation for people who are unable to use the regular transportation options available in the community due to their physical, developmental, or medical needs.

### ABOUT THE SERVICE

The Handi-Transit bus operates 5 days per week; Monday to Friday (9:00am - 2:45pm.)

We provide door-to-door assistance, provided by drivers that are safe, reliable, warm, caring, courteous and bilingual. This service is available on a permanent or temporary basis.

We support community events.

### ELIGIBILITY

Must live in the municipality of Blind River and be:

- Seniors 65 +
- Physical Disability
- Visual Disability
- Developmental Disability
- Cognitive Disability
- Medical Condition
- Recovering from Surgery



### TRIP DETAILS

- Other customers share the ride. The bus may travel in several directions during your trip and make stops to serve others.
- Your scheduled pick-up time may be up to 5 minutes earlier or later than requested to accommodate other trips. Please plan accordingly.
- If the bus has not arrived within 15 minutes of your scheduled pick-up time, call the Operator.
- When providing door-to-door service, Handi- Transit drivers must be able to park the bus in a safe location that does not block or impede traffic, and the driver must be able to maintain sight of the bus at all times.

### DRIVER ASSISTANCE

- Walk you from your door to the bus and from the bus to your destination.
- Fasten seat belt and secure wheelchair or scooter.
- Assist you on and off the bus.
- Assist with safe loading on and off the lift for individuals using a wheelchair, scooter or walker.

### **NOTE:**

For safety & liability reasons, the Handi-Transit drivers are not permitted to operate the controls of powered wheelchairs or scooters.

### WHAT IS ALLOWED ON THE BUS

- **Animals:** Service animals are permitted but must be under rider control either on a leash or in a container. All other animals must be in a secure container.
- **Personal Oxygen:** The driver will secure the tank but cannot operate the controls.
- **Groceries:** Must be contained in a two or four wheeled collapsible cart. Inform the person

booking when you request your ride. Drivers will assist you with grocery-sized bags if needed.

- **Other items:** Drivers adhere to AJ Bus Lines no lift policy. Items may be brought on board if:
  - the rider or attendant is able to carry the item to and from the bus;
  - the item is small enough to be held on your lap, or placed under the seat or elsewhere that is clear of the aisle

## **RIDER RESPONSIBILITY**

- **Have valid fare-exact change or pass**
- **Cancel unneeded rides** as soon as possible - no later than one hour before scheduled pick-up time to avoid a "no-show". Cancel scheduled return trips as well. Riders will be billed for a "no-show".
- **Be ready to leave at the scheduled time.** Meet the driver at your door or at the pick-up location. If you are not ready, the driver will wait up to five (5) additional minutes.
- **Use required securement and seat belts.** Driver's will secure mobility devices (walkers, scooters and wheelchairs) and fasten lap belts for customers in mobility devices. Ambulatory riders must use seat belts

## **TO BOOK**

Call A. J Bus Lines at 705-356-7889 ~ **Monday to Friday 9:00 a.m. to 2:45 p.m.**

For guaranteed rides it is best to reserve 24 hours in advance.

Trips are booked on a first come first serve basis. You can reserve a ride up to seven days in advance.

## **WE WILL NEED:**

- Your first and last name
- Date and time of ride
- Pick-up and drop-off addresses
- If you use a wheelchair, scooter, walker or cane
- If a companion/visitor will be travelling with you



## **FARES**

In-town • \$3.50 one way Extra \$3.50 for each stop

Outskirts • \$8.00 one way Extra \$3.50 for each stop

## **CONTACT INFORMATION**

**A.J. Bus Lines**, 370 Leacock St., Blind River, ON POR 1B0

Phone: 705 -356 -7889 ~ Mon.- Fri. 9:00 a.m. - 2:45 p.m.

**Town of Blind River**, 11 Hudson St., Blind River, ON POR 1B0

Phone: 705-356-2251 ~ Mon.-Fri. 10:00 a. m. - 4:00 p.m.

## **FARES/BUS PASSES**

10 Rides \$35.00

20 Rides \$70.00

30 Rides \$105.00

## **NOTES:**